

Ordering Contact Lenses

Contact lenses can be ordered at any time after the fitting is complete. You can order as many lenses as you would like as long as your prescription is current. Your contact lens prescription is valid for 2 years. **In Washington State prescription lenses are tax exempt**, so for example you don't pay the 9% retail sales tax when buying contact lenses from our office.

Lens polishing and cleaning for rigid gas permeable lenses only, is available for \$15 per lens or \$20 per pair.

Lens Changes

Any lens changes in a three month time period from the beginning of the fitting are covered by the fee. Any lens changes made after the three month follow-up visit will incur a refitting fee.

Challenging Fits

On occasion a patient may present with an unusual refractive error or ocular problem that makes the fitting of contact lenses extremely challenging. We try to identify these patients during the initial consultation. Often multiple attempts are required to fit the lenses, and it may be necessary to charge an additional fee for the time and expertise required for the fitting. Such costs will be discussed with the patient before they are incurred.

Payment and Insurance Coverage

We request full payment of the contact lens evaluation fee at the time of the initial consultation. The fitting and follow-up fee is to be paid on the day of the fitting. Lenses are to be paid for when the order is placed.

Most insurance companies cover your routine eye exam which includes ocular health and your glasses prescription. The procedures done to determine a contact lens prescription are separate from the eye exam. In most instances insurance will give you an allotment towards the contact lens fitting and materials. Please contact our office and speak with a technician for a more in depth breakdown of your insurance coverage.

Refunds

With all the new advanced materials being used to make contact lenses and our extensive experience fitting lenses, we have very few patients who are unable to wear contact lenses. If, however either you or your doctor decides to stop the fitting of the contact lenses unfortunately we cannot refund our professional fees. We will refund any unopened boxes of contact lenses that are in good condition as determined by our office. All lenses must be returned to us prior to issuance of a refund.

New Contact Lens Patient: Patients who have never worn contact lenses before.

Replacement Wearers: Patients who have a valid contact lens prescription, has little to no change to their prescription and remain in the same brand and type of contact lens.

Refit Patients: Patients who have a valid contact lens prescription who have a significant change to their prescription, changes contact lens type (ex. Spherical to Toric) or have had contact lenses in the past and would like to be refitted for contact lenses.

Custom/Specialty: Patients who are in gas permeable, hybrid or any type of specialty contact lens. The doctor will determine and let you know prior to fitting.

The contact lens evaluation and contact lens fitting is not a part of your annual eye exam and may not be covered by your insurance plan.